



Serv-IT Consulting



Vendors we cover include

VMware
Veeam
Vizioncore

Priced from
£2000

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Virtualisation Assist with patching

Service Summary

If the pressure of work is too great and your schedule too full then Virtualisation Assist from Serv-IT Consulting can give you back that much needed commodity - Time.

Virtualisation Assist is the next level up on the Serv-IT Monitoring with alerts service as it provides all the same detailed reporting but also applies vendor patches and bug fixes as required.

This service like Monitoring with Alerts is popular with organisations where the IT department work levels are very high and the layout of the IT systems are complex.

To appreciate how your Virtualised systems are performing Serv-IT Consulting will provide you with a comprehensive view of performance, security, functionality and resource issues. As part of the service Serv-IT will also implement necessary bug fixes and patches after consultation with you.

To assist you Serv-IT Consulting can provide a template of the Monitoring reports and Alerts.

Key service points

- A vendor based monitoring and patching service that will identify, prioritise, log, then install or advise quarantine for bug fixes and patches appropriate to your environment
- It will alert you of performance, security, functionality and resource issues that Serv-IT identifies as "watch" areas
- This could be an out of hours or business hours service dependant on, the nature of your business, host environment, update queue size, and preference
- Serv-It includes all aspects of the virtualised environment together with the shared storage, backup and replication as essential to this support service

A report follows each session to act as a change record

Key check points

- This service includes all the key check points in Virtualisation Monitoring with alerts plus: -
- Check no snapshots are showing on any virtual machine. This may require out of hours
- Removal of snapshots using Snapshot Manager or equivalent whilst the virtual machine is running, or full deletion whilst virtual machine is powered down
- Check operational status of VirtualCenter/vCenter and repair any non functioning items

Key benefits

Improve datacenter security against vulnerabilities by applying the appropriate patches and fixes.

Increase IT administrator productivity and flexibility

Serv-IT creates a safety net for your environment

We help you create a proactive service led environment that can incorporate SLA's and charging systems

We act as a highly skilled and reliable resource for the business