



Serv-IT Consulting



#### Vendors we cover include

VMware  
Veeam  
Vizioncore

*Priced from*  
**£1200**

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# Virtualisation Monitoring with alerts

## Service Summary

If the pressure of work is too great and your schedule too full then Virtualisation Monitoring from Serv-IT Consulting can give you back that much needed commodity - Time.

This service is popular with organisations where the IT department work levels are very high and the layout of the IT systems are complex.

To appreciate how your Virtualised systems are performing Serv-IT Consulting will provide you with a comprehensive view of performance, security, functionality and resource issues. As part of the service Serv-IT will also notify you of necessary bug fixes and patches and provide recommendation on their application.

To assist you Serv-IT Consulting can provide a template of the Monitoring reports and Alerts.

## Key service points

- A frequency based monitoring service that will alert you of necessary bug fixes and patches that need to be installed in your environment
- It will also alert you of performance, security, functionality and resource issues identified as "watch" areas
- A Monitoring report follows each monitoring session to act as a ready-made "to do list"

Serv-IT consulting includes all aspects of the virtualised environment together with the shared storage, backup and replication as essential to this support service.

## Key check points

- Check Veeam and/or Vizioncore replication and/or backup checks include checking the logs. Also notification of failures can be emailed to Serv-IT Consulting and/or the client. With a Standard Incident Support Contract these can be dealt with immediately
- Check disk space requirements on the storage volumes of the SAN, old virtual machines not removed correctly, optimised distribution of virtual machines around storage volumes for balanced space on the LUN's
- Check the standard ESX / vSphere hardware sensors for any pre-failure warnings
- Check VMTools on each host server to identify if it is up to date
- Check DRS settings to avoid unnecessary moving of virtual machines
- Check performance across ESX hosts is optimised following roll out of new virtual machines

## Key benefits

Give time back to the administrator

Serv-IT will help your organisation create a proactive service led environment that can incorporate SLA's and charging systems

Fault identification as part of the service